

The built-in quality game!

#### Think it then ink it!

" Think about what you already know about built-in quality.

Write three of these facts on an index card.

Be ready to state them when asked. "



"Inspection does not improve the quality, nor guarantee quality. Inspection is too late. The quality, good or bad, is already in the product. Quality cannot be inspected into a product or service; it must be built into it."

-W. Edwards Deming



From Wikipedia





Let's start to play!

- 1. Create a team of up to 8. Mix profiles!
- 2. Open the 'Level O' sleeve
  - Kanban
     Tickets
     Tracking sheet
     role cards, pick I or Z!
     dices and dice reference card
     Full rules, just in case
- 3. ...grasp the game...
- 4. Question? Ask an animator!





# Level O, discover the game

- Let's start all together
  - The production player keeps track of features!
  - Every round, from right to left, players pull work in their column if there are tickets in the previous one
    - Let's do the first few rounds together...
    - By the 15th round, work can be pushed to production. It's time to practice a blank release



## Level O, discover the game

Reminders and notes
Production player: don't forget to keep track of what's going on!

It's not a good idea to pile work in queues

Run the dice for every work item, not once per delivery or feature

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If in doubt: check the rules, or ask an animator

By the 15th round, work can be pushed to production. It's time to practice a blank release

## Level I, play for real!

1. Let's open sleeve 'Level I' together



- 2. Pick a random 'free' unfair advantage best practice to start with. If they get 'Craftsmanship', no luck, they start with nothing :-(
- 3. Pause for a while and read out loud the reference sheet section about this new practice.
- 4. Apply the actions of this best practices and resume the game.
- 5. As before, the production player should keep track of the delivered features per round



#### Level Z

- 1. Let's open sleeve 'Level Z' together
- 2. Discuss and agree about what skill you want to invest in
- 3. When acquire a new skill, pause and read the reference documentation aloud



- If you reach the end of the transformed of the transformed of transformed of
- Fause und round of the tracking sheet, start again from the
  If you reach the end of the tracking sheet, start again from the
- Don't roll and
  Pause and read the reference sheet section aloud
- Don't roll the dice for red tickets
- Red tickets still need to split

Reminders and notes

Level Z



### Learning Log

"In what ways does this information change previous perceptions you've held about built-in quality?

How do you think you might use this information?

Be ready to share with your table"

